



# Mollymook Plus Card: Quick Reference for FAQs

## Frequently Asked Questions

### How much does 1 Reward point equal when transferred onto a Mollymook Plus Card?

1point = 1cent

100 points = \$1

1,000 points = \$10

10,000 points = \$100

### What is the balance limit on the PLUS Card at any one time?

Up to \$5,000 AUD balance at any one time, any amount that is attempted to be loaded or transferred to the card that takes the balance over this \$5,000 limit will be rejected in full. Fees and charges apply – cardholders to refer to the PDS.

### What do members do if their card expires?

They will need to visit Mollymook Golf Club and apply for a new card.

### How do members cancel their card?

Members can visit or call Mollymook on (02) 4455 1911 charges may apply – cardholder to refer to PDS for detail. For 24/7 lost and stolen visit [www.mollymookgolf.com.au](http://www.mollymookgolf.com.au)

### What happens if members forget their user name or password?

Members just go to the login page for the Cardholder Account page (via [www.mollymookgolf.com.au](http://www.mollymookgolf.com.au)), and select “forgotten password”. The security questions that the member answered when activating the card will come up. Simply type the answer you’re provided during activation. Alternatively members can visit the Plus Kiosk and hit “Check My Balance” which will also give them access to the Cardholder Account page.

### How do members check their Plus Card Account balance?

Members can check their balance as well as statements and transaction history online via the Cardholder website available at [www.mollymookgolf.com.au](http://www.mollymookgolf.com.au). Alternatively members can visit the Plus Kiosk and hit “Check My Balance” which will also give them access to the Cardholder Account page. If you are still unsure please ask staff for details.

Indue Limited ABN 97 087 822 464 (AFSL 320204) is the issuer of the card. The PDS is available and can be obtained online at [www.mollymookgolf.com.au](http://www.mollymookgolf.com.au) You should consider the PDS in deciding whether or not to acquire or keep the card.